



West Morgan – East Lawrence Water and Sewer Authority (WMEL) JD Sims-RM Hames Reverse Osmosis Water Treatment Facility FAQs

Has WMEL finished construction of the JD Sims-RM Hames Reverse Osmosis Water Treatment Facility?

Construction and testing of the reverse osmosis equipment inside the facility has been completed and WMEL has been approved to add this additional treatment to our drinking water production process.

When will WMEL begin delivering drinking water produced from the RO plant?

Customers to start receiving drinking water from the plant on/or about May 1, 2021.

How does a reverse osmosis plant treat drinking water?

Reverse osmosis, also known as RO, is a process that pumps water under high pressure through membranes at our facility to remove impurities.

As a result, the JD Sims – RM Hames Reverse Osmosis Water Treatment Facility is specifically designed to address the past health advisories, meet current water treatment challenges, and ensure compliance with drinking water regulations that are anticipated in the future.

Is there anything customers need to do at home or at their business because of the startup of the reverse osmosis (RO) plant?

There is nothing WMEL customers need to do following this improvement to the drinking water.

Where can I find out more information about the RO plant?

In addition to sending a letter to every customer account, WMEL has created an information page on its website – WMEL.org - to provide customer with important details about the facility and reverse osmosis treatment process, including a video showing how it works.

Customers can also contact WMEL's Water Quality staff by emailing us at wmelwtp@hiwaay.net.